

END-USER PASSWORD RESET TOOL

SELF-SERVICE PASSWORD RESET TOOL FOR END-USERS

AN ENTERPRISE-CLASS PASSWORD RESET SOLUTION

Stop unnecessary calls to the IT help desk. Empower end-users to reset their Active Directory passwords.

- Allow AD password resets directly from the Windows logon screen or web browser.
- Ensure roaming users can reset their passwords, even when not connected to the domain.
- Pre-enrollment of end-users and fast deployment delivers results from day 1.
- Send password expiration reminders to end-users via email.

REDUCE HELP DESK COSTS

Calling the help desk for password resets wastes valuable IT time and slows down project work.

- Empower end-users to reset their Active Directory passwords from their Windows logon screen or web browser.
- Allow self-service updates for AD attributes, such as phone number, address, and email address.

IMPROVE THE SPEED OF BUSINESS

IT is critical to a smooth-running business. If your IT team is stuck on the phone with password reset calls, they can't help anyone else.

- Self-service IT tools are expected by today's business.
- 24 x 7 solution ensures business operations and project work don't stop during IT's off hours.

ELIMINATE INTERNAL RISK AND EXTERNAL THREATS

Drastically reduce social engineering attacks by enforcing end-user password strength and rotation.

- Collaborate with security teams to enforce strong internal password management policies.
- Integrate with SIEM tools to correlate security alerts for specific password events.



Password management tools can reduce password-related call volumes by an average of 70%.

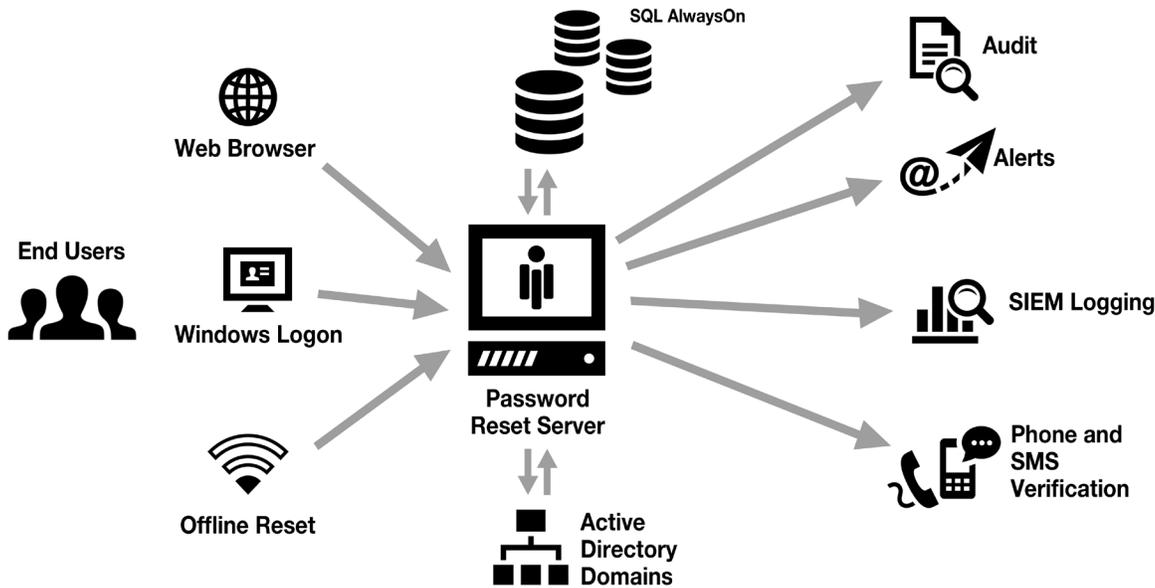
Gartner
Market Guide for Password Management Tools,
June 2014.

MEET COMPLIANCE MANDATES

Maintain password compliance for end-users.

- Enforce password policies for strength and complexity.
- Create security policies tailored for different risk levels in your end-user population.
- Add enhanced security with multi-factor authentication using SMS/voice.
- Section 508 compliant, making password resets accessible for users with disabilities.





AUTOMATED MANAGEMENT

- Self-service password resets
- AD Attribute Maintenance
- Password expiration reminders

ENHANCED SECURITY FOR AUDITS AND COMPLIANCE

- Custom security policies
- Phone verification
- SMS verification
- SIEM integration

SEAMLESS EXPERIENCE

- Modern web-based user interface
- Windows logon integration
- Offline reset for disconnected users
- Section 508 compliance
- Minimal end-user impact
- Real-time alerts
- Easy enrollment

EXPERIENCE IMMEDIATE ROI

Achieve value on day 1 through pre-enrollment of challenge questions and answers using HR data. Deployment in less than 1 hour. Maintenance is less than 1 hour per week. No bulky hardware appliances.

SYSTEM REQUIREMENTS

- Microsoft Windows Server 2008+
- Microsoft .NET Framework 4.5.1
- IIS / ASP.NET
- Microsoft SQL Server 2008 +

CLIENT REQUIREMENTS

- Web Browser
- Windows Logon (Windows XP +)

WHY THYCOTIC?

Ranked #1 in customer satisfaction and trusted by over 180,000 IT Admins worldwide. Thycotic Password Reset Server is built to reduce IT help desk calls from Day 1.

PRICING STRUCTURE

ANNUAL SUBSCRIPTION

Based on the number of AD users (can be targeted by OU). Licensing starts at 500 users.

**Free 30-Day Trial
and Personalized Web Demo**